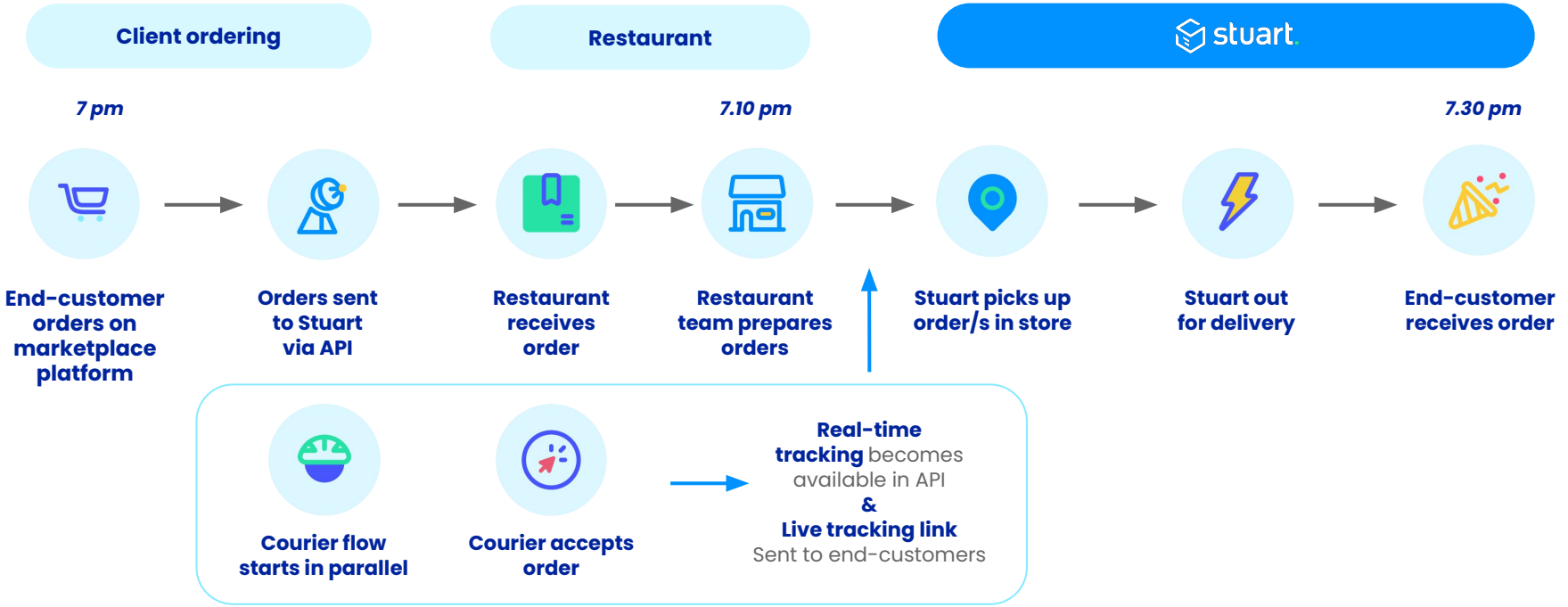
stuart.

On-Demand Delivery:
Food Delivered to the Doorstep

On-Demand Delivery offering:

	On-Demand
	30 min On-Demand
Inventory location	Restaurants / Stores
Customer promise	**30 min from customer request** or scheduled slots **90%+ on time deliveries**
Operating hours	**364 days / year**, Monday to Sunday 9am - 11pm
Coverage	**40+ cities, including:** London, Manchester, Birmingham, Leeds, Sheffield, Liverpool, Brighton, Leicester
Fleet	

On demand operational flow.



Rate Card – RoUK.

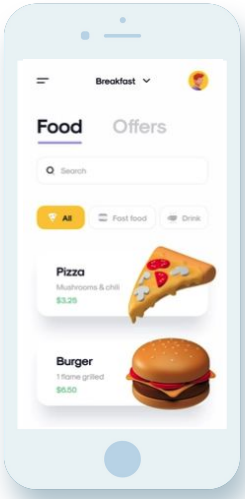
	Tier C ‹ 115/week	Tier B 115 - 600/week	Tier A › 600/week
0 - 0.5 miles	£5.25	£4.65	£4.50
0.5 - 1 miles	£5.95	£5.35	£5.20
1 - 1.5 miles	£6.60	£6.00	£5.85
1.5 - 2 miles	£7.55	£6.95	£6.80
2 - 2.5 miles	£8.50	£7.90	£7.75
2.5 - 3 miles	£9.40	£8.80	£8.65
3 - 3.5 miles	£10.05	£9.45	£9.30
3.5 - 4 miles	£12.95	£12.35	£12.20

Rate Card – London

	Tier C ‹ 115/week	Tier B 115 - 600/week	Tier A › 600/week
0 - 0.5 miles	£5.50	£4.90	£4.75
0.5 - 1 miles	£6.10	£5.50	£5.35
1 - 1.5 miles	£6.70	£6.10	£5.95
1.5 - 2 miles	£7.60	£7.00	£6.85
2 - 2.5 miles	£8.95	£8.35	£8.20
2.5 - 3 miles	£9.65	£9.05	£8.90
3 - 3.5 miles	£10.40	£9.80	£9.65
3.5 - 4 miles	£13.10	£12.50	£12.35

Flexible, precise and customisable notifications available

Client ordering



Courier is assigned

MESSAGE now

Charlie, your courier, is on their way to pick up your **[BRAND]** order. **Track your delivery live**: go.stuart.com/delivery

Order is picked up

MESSAGE now

Charlie has your order from **[BRAND]** and is on the way. Estimated time of arrival: **25 min**. Track your order:go.stuart.com/delivery

Proximity Alert

MESSAGE now

Charlie will arrive in: 2 min. Please be ready to receive your **[BRAND]** order **Tracking Link**: go.stuart.com/delivery

Customisable flow & content, in accordance with your branding & tone

Average Performance Expectation

Miles	0.5	1.0	1.5	2.0	2.5	3.0	3.5	4	4.5	5.0	>5.0
Time (minutes)	13	15.6	18.9	22.3	25.0	27.3	29.6	33.1	35.7	40.1	>45

Average Observed E2E

- This is the average performance you can expect for orders at these distances.
- We recommend not going beyond 4 miles for an optimal customer experience
- These end to end times exclude your kitchen preparation time
  (this is measured from your requested collection time, to delivered)

On-demand powered by Stuart's REST API.

On-Demand

A developer-centric approach

- We enable robust, scalable, flexible integrations with our API. The System: a simple architecture and high quality documentation to allow developers to integrate

Giving full visibility to the end-customer

- We provide a set of tools powered by realtime driver's position, package's status and ETAs so you can give visibility and control to end-customer over their deliveries : tracking page, webhooks, SMS..

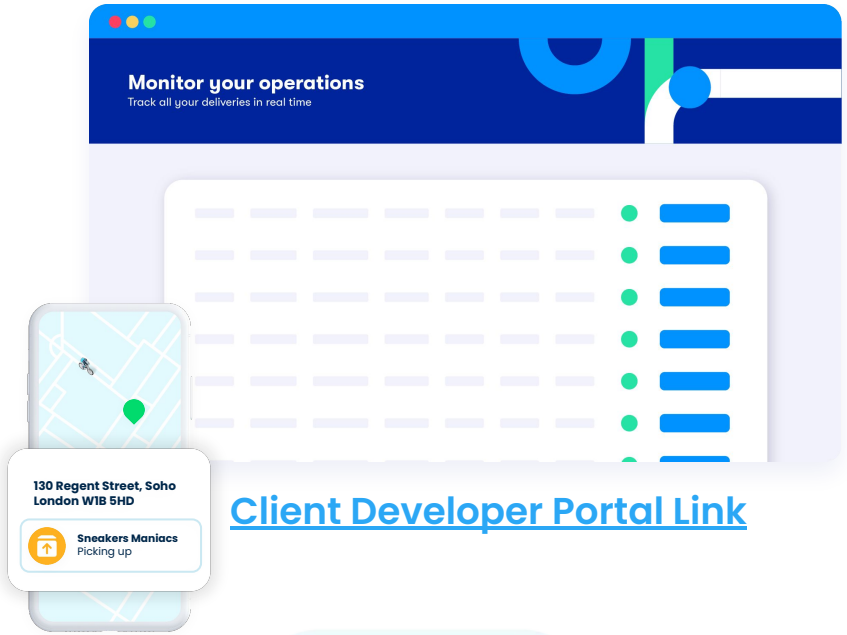
A dedicated team to support you

- Our Customer Solutions Engineering team is fully available to support you with its expertise collected across 200+ integrations:

Nash easyFood

api

```
api post(`v2/jobs`, {
```



Client Developer Portal Link